



Tamika La Force

Customer Service Specialist | Montréal, QC

Contact

- Phone: 438-880-4845
- Email: tamikalaforce14@gmail.com
- Location: Montréal, QC

Skills

- Customer service
- Bilingual communication
- Organization
- Technologies (Word, Excel, PowerPoint)
- Handling difficult situations

Languages

- French (Fluent)
- English (Fluent)

Education

- Professional Training in Secretariat (2023–Present)
- Secondary Studies (2014–2020)

Strengths

- Great adaptability in dynamic environments.
- Excellent interpersonal skills to create personalized and memorable experiences.

Objective

Committed to providing outstanding customer service through effective communication, professionalism, and active listening to ensure memorable interactions.

Professional Experience

Customer Service Agent | [Access Research](#), Montréal — 2019

- Provided clear and courteous responses to customer inquiries, showcasing exceptional listening skills.
- Conducted precise and professional telephone surveys.
- Enhanced the customer experience by proactively addressing client needs.

Server | [Restaurant Chin-Chow](#), Montréal — 2019

- Delivered top-tier customer service by warmly welcoming guests and ensuring their satisfaction.
- Managed cash transactions efficiently and accurately.
- Maintained a clean and organized workspace, elevating the dining experience.

School Supervisor | [Saint-Henri High School](#), Montréal — 2017–2019

- Maintained a secure and orderly environment for students.
- Oversaw daily school activities, ensuring smooth and efficient operations.

Volunteer Experience

Volunteer | [Maison Benoit Labre](#), Montréal — 2020–2021

- Prepared and distributed food baskets for families in need, demonstrating a strong community commitment.
- Efficiently sorted and managed food donations to maximize their use.

Homework Assistant | [École Victor Rousselot](#), Montréal — 2017–2018

- Supported students in completing homework assignments, fostering a clear understanding of academic tasks.